



# ISUPS 300Whr V1 CEASE REPAIR NOTICE WN-2020-02

## ISUPS 300WHR V1 CEASE REPAIR NOTICE

Summary	
<b>Notice Type</b>	Obsolete ISUPS 300Whr V1 ceasing repairs in 2020
<b>Purpose</b>	To inform customers that the ISUPS 300Whr V1 will cease being repaired in 2020. The price for repairs will increase for 2020. Availability of a service exchange program for any unit confirmed as a valid repair.
<b>Product Range</b>	ISUPS 300Whr V1
<b>Target Audience</b>	Electrical Engineering Managers of Mines with ISUPS 300Whr V1 Installations, OEMs and Ampcontrol Engineering Departments
<b>Date of Original Issue</b>	20 February 2020

### WHY ARE WE CEASING REPAIRS IN 2020?

The ISUPS 300Whr V1 was made obsolete in 2017 and has not been manufactured since. We have continued to support this product, however, critical components required for repair are no longer readily available and have increase repair turn around times.

Note that this does not affect ISUPS 300WH V2 or 65WH models.

### KEY DATES

Repairs will cease on or before 18 December 2020. This is subject to the availability of parts.

### AFFECTED ITEMS

Item Number	Description	Last Time Repair Date	300WH V2 Replacement
140366	12.6VDC/2.0A ISUPS 300WH	18 DEC 2020	161825
140367	12.6VDC/2.4A ISUPS 300WH	18 DEC 2020	161826
142546	12.6VDC/2.5A ISUPS 300WH	18 DEC 2020	174622
142544	14.5VDC/1.50A ISUPS 300WH	18 DEC 2020	177261
142540	15.1VDC/0.47A ISUPS 300WH	18 DEC 2020	177260
140369	15.1VDC/0.50A ISUPS 300WH	18 DEC 2020	177262
142542	15.1VDC/0.51A ISUPS 300WH	18 DEC 2020	177263
110284	15.1VDC/1.50A ISUPS 300WH	18 DEC 2020	161823

### REPLACEMENT PRODUCT

Ampcontrol have had a replacement product in the market for some time. The ISUPS 300WH V2 has the following improved features:

- Separate terminal compartments for AC and IS circuits.
- Increased battery capacity
- Improved reliability and EMC performance.

## REPAIR PRICE INCREASE

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Effective 28/02/2020, the cost for repair of all ISUPS 300WH V1 units will increase to \$3,000 EX GST.

## SERVICE EXCHANGE PROGRAM

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Ampcontrol offers a service exchange program to provide an upgrade path to the newer version 2. For any ISUPS 300WH V1 that is in a repairable condition, the customer can elect to exchange it for the equivalent V2 model for a cost of \$4,500 EX GST.

To access this special pricing please Quote "EXCHANGE 300WH" on your PO along with the replacement part number.

## FIND OUT MORE

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For more information please contact Ampcontrol Customer Service on +61 1300 267 373 or [customerservice@ampcontrolgroup.com](mailto:customerservice@ampcontrolgroup.com) or visit the Ampcontrol website: [ampcontrolgroup.com](http://ampcontrolgroup.com)

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